



**West Virginia
Community-Based
Services & Supports
Reference Guide**



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Please Note: This reference guide was developed by the Olmstead Office to provide basic information about state and federally funded programs that support home and community-based services. It is not intended to provide comprehensive information on eligibility, services, and restrictions for specific programs. Please use the contact information to access more specific details about the programs and services in this reference guide.

Community-Based Services and Supports December 11, 2008

PROGRAM	PROGRAM DESCRIPTION	ELIGIBILITY CRITERIA	SERVICES/CAPS	CONTACT INFORMATION
MEDICAID WAIVER PROGRAMS				
MR/DD Waiver Program	<p>The MR/DD Waiver Program is WV's home and community-based services program for individuals who have mental retardation and/or developmental disabilities. It is administered by the Bureau for Medical Services (BMS) in collaboration with the Bureau of Behavioral Health and Health Facilities (BHBF).</p> <p>The MR/DD Waiver Program is a health care coverage program that reimburses for services to instruct, train, support, supervise, and assist individuals who have mental retardation and/or developmental disabilities in achieving the highest level of independence and self-sufficiency possible in their lives. The MR/DD Waiver Program provides services in natural settings, homes and local communities where the individual resides.</p>	<p>In order to be eligible to receive MR/DD Waiver Program Services, an applicant must meet the following medical eligibility criteria:</p> <ul style="list-style-type: none"> • Have a diagnosis of mental retardation and/or a related condition, and • Require the level of care and services provided in an ICF/MR facility as evidenced by required evaluations and corroborated by narrative descriptions of functioning and reported history. 	<p>Services provided by the MR/DD Waiver Program:</p> <ul style="list-style-type: none"> • Service Coordination • Respite • Community Residential Habilitation • Agency Residential Habilitation • Adult Companion • Therapeutic Consultant • Nursing • Day Habilitation • Pre Vocational • Supported Employment • Transportation • Crisis Services • IPP Development • Environmental Accessibility Adaptations 	<p>Bureau for Behavioral Health and Health Facilities 350 Capitol Street, Room 350 Charleston, West Virginia 25304-3702 (304) 558-0627</p> <p>Jon Sassi, Program Manager – MR/DD Waiver Program</p> <p>www.wvdhhr.org/bhhf</p> <p>Bureau for Medical Services (State Medicaid Agency) 350 Capitol Street, Room 251 Charleston, West Virginia 25304-3709 (304) 558-1700</p> <p>Vacant, Director Behavioral & Alternative Health Care Policy</p> <p>www.wvdhhr.org/bms</p>
Aged & Disabled Waiver Program	<p>The Aged and Disabled Waiver Program (ADW) provides in-home and community services to individuals 18 years of age and older who are medically and financially eligible. Medical eligibility is based on an</p>	<p>An individual must have five (5) deficits on the Pre-Admission Screening Form (PAS-2000) and qualify for the level of care provided in a nursing facility. A summary of the deficit areas are:</p>	<p>Services provided by the ADW Program include:</p> <ul style="list-style-type: none"> • Case Management • Consumer-Directed Case Management • Homemaker • Transportation 	<p>Bureau of Senior Services (mailing address) 1900 Kanawha Boulevard, East Building 10 Charleston, West Virginia 25305-0160 (304) 558-3317</p>

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	<p>assessment by a medical professional. The individual must be approved as medically eligible for nursing facility level of care.</p>	<ul style="list-style-type: none"> • Decubitus, Stage 3 or 4 • In the event of an emergency, the individual is either mentally or physically unable to vacate a building • Eating, Level 2 or higher • Bathing, level 2 or higher • Dressing, Level 2 or higher • Grooming, Level 2 or higher • Contenance, bowel, Level 3 or higher • Contenance, bladder, Level 3 or higher • Orientation, Level 3 or higher • Transfer, Level 3 or higher • Walking, Level 3 or higher • Wheeling, Level 3 or higher • Individual has skilled needs in one or more for suctioning, tracheostomy, ventilator, parenteral fluids, sterile dressings, or irrigations • Individual in not capable of administering his/her own medications. 	<ul style="list-style-type: none"> • RN Assessment and Review 	<p>Julie McClanahan, Director of Medicaid Program Operations</p> <p>www.wvseniorservices.gov</p> <p>Bureau for Medical Services (State Medicaid Agency) 350 Capitol Street, Room 251 Charleston, West Virginia 25304-3709 (304) 558-1700</p> <p>Marcus Canaday, Program Manager</p> <p>www.wvdhhr.org/bms</p>
<p>Aged & Disabled Waiver (ADW) Personal Options Program</p>	<p>Personal Options is the self-directed option in the ADW Program. Persons who are eligible for the ADW program can choose this option. This option allows the member to hire their own workers and direct their services.</p> <p>It is administered by the Bureau for Medical Services (BMS) in collaboration with the Bureau of Senior Services (BoSS).</p>	<p>An individual must have five (5) deficits on the Pre-Admission Screening Form (PAS) and qualify for the level of care provided in a nursing facility.</p> <p>The same deficit areas listed under the Aged and Disabled Waiver Program apply for Personal Options.</p>	<p>Services provided through Personal Options include:</p> <ul style="list-style-type: none"> • Case Management • Homemaker • Transportation • RN Assessment and Review • Participant- Directed Goods and Services <p>Fiscal Management and Resource Consulting are also services provided under Personal Options.</p> <p>Participant-Directed Goods and Services allows individuals to</p>	<p>Bureau of Senior Services (mailing address) 1900 Kanawha Boulevard, East Building 10 Charleston, West Virginia 25305-0160 (304) 558-3317</p> <p>Brian Holstine, Program Manager</p> <p>www.wvseniorservices.gov</p> <p>Bureau of Medical Services (State Medicaid Agency) 350 Capitol Street, Room 251</p>

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			save for and purchase services, equipment or supplies (including assistive technology and home modifications) that decrease their need for Medicaid services and/or increase safety in their home environment.	Charleston, West Virginia 25304-3709 (304) 558-1700 Marcus Canaday, Program Manager www.wvdhhr.org/bms
MEDICAID STATE PLAN SERVICES				
Personal Care	<p>Personal Care services are hands-on, in-home services provided to those medically eligible, as determined by a Personal Care Medical Eligibility Assessment (PCMEA), and signed by the individual's physician.</p> <p>These services enable people to meet their physical needs and be treated by their physicians rather than on an inpatient or institutional basis. Personal Care services are provided in the member's residence, except that services may be provided outside the home when those services are necessary to assist eligible individuals to obtain and retain competitive employment of at least 40 hours per month.</p> <p>Bureau of Senior Services is the operating agency for this program through an agreement with the Bureau for Medical Services.</p>	<p>Personal Care services are medically necessary activities or tasks ordered by a physician, which are implemented according to a Nursing Plan of Care developed and supervised by an RN.</p> <p>Services must be:</p> <ul style="list-style-type: none"> • Prescribed by a physician on a PCMEA; • Necessary to the long term maintenance of the member's health and safety; • Provided pursuant to a plan of care developed by a registered nurse and periodically monitored by a registered nurse; and • Rendered by an individual who has met the basic training requirements and is not a member of the member's family. 	<p>Services provided under Personal Care:</p> <ul style="list-style-type: none"> • Initial and Annual RN Assessment • Ongoing Assessment and Care Planning by a RN • Hands on Direct Care Services. <p>Each eligible recipient is able to obtain up to 60 hours of personal care per month according to the level of care needed. Prior authorization may be obtained to receive Personal Care services for up to a maximum of 210 hours per month.</p> <p>Services are prescribed by a physician and provided by Personal Care Agencies with an approved certificate of need.</p>	<p>Bureau of Senior Services (mailing address) 1900 Kanawha Boulevard, East Building 10 Charleston, West Virginia 25305-0160 (304) 558-3317</p> <p>Julie McClanahan, Director of Medicaid Programs</p> <p>www.wvseniorservices.gov</p> <p>Bureau for Medical Services (State Medicaid Agency) 350 Capitol Street, Room 251 Charleston, West Virginia 25304-3709 (304) 558-1700</p> <p>Marcus Canaday, Program Manager</p> <p>www.wvdhhr.org/bms</p>
Medicaid	Medicaid Home Health services	To qualify for Medicaid Home	Medicaid Home Health services	Bureau for Medical Services

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Home Health	are medical care services provided under the direction of a physician for individuals requiring skilled nursing and/or a rehabilitative service. Services are rendered in an individual's place of residence. Services are intended to increase the person's capacity for independence to avoid institutionalization.	Health services, the individual must be eligible for Medicaid and require the services of skilled nursing, physical therapy, occupational therapy, or speech therapy as prescribed by the participant's physician. Homebound requirements of Medicare DOES NOT apply to Medicaid Home Health services.	are: <ul style="list-style-type: none"> • Skilled nursing • Medical social worker • Home health aide • speech-language therapy • physical therapy • occupational therapy • venipuncture • all-inclusive visit • medical supplies 	(State Medicaid Agency) 350 Capitol Street, Room 251 Charleston, West Virginia 25304-3709 (304) 558-1700 www.wvdhhr.org/bms
Targeted Case Management	Targeted Case Management (TCM) services are federally defined as "those services which assist Medicaid eligible recipients to gain access to needed medical, behavioral health, social, educational, and other services." Oversight of this program is provided by the Bureau for Medical Services (BMS) of the DHHR.	In order to receive Targeted Case Management services, members must meet the criteria for one of the targeted population groups. A member must be either: <ul style="list-style-type: none"> • A child who is identified as eligible for Part C of the Individuals with Disabilities Education Act services through an agency under contract with DHHR, Office of Maternal and Child Health (OMCH). • A member temporarily residing in a licensed domestic violence center (Neither the diagnosis requirements nor the functional limitations requirements listed below apply to this group). • A child or an adult who (1) meets one of the diagnostic categories in ICD-9/DSM-IV-TR or a developmental disability as defined in §49-4A-2 of the West Virginia Code, and (2) exhibits substantial functional limitations as determined by 	TCM is a service which can be utilized to assist individuals in obtaining community supports. The goals of TCM are to assure that: eligible recipients have access to needed services and resources; necessary evaluations are conducted; individual service plans are developed and implemented; and reassessment of the services provided occur on an ongoing basis. While there are specific diagnostic, functional limitations and eligibility requirements the following identifies potentially eligible populations for TCM: children and adults with mental illness; children and adults with substance-related disorders; children and adults with developmental disabilities not enrolled in the MR/DD Waiver Program; and/or children and adults temporarily residing in licensed domestic violence centers.	Bureau for Medical Services (State Medicaid Agency) 350 Capitol Street, Room 251 Charleston, West Virginia 25304-3709 (304) 558-1700 Vacant, Director Behavioral & Alternative Health Care Policy www.wvdhhr.org/bms

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		<p>an appropriate standardized assessment instrument in two of the major life areas.</p> <ul style="list-style-type: none"> • A Medicaid-eligible individual over age 20 who has been determined in need of supported living arrangements either in a long term care facility or community placement or an individual who is a resident of said facility and in need of discharge, disposition, placement and after care follow up. These services will not exceed 30 days prior to the estimate date of discharge. 		
<p>Durable Medical Equipment</p>	<p>WV Medicaid Program offers a comprehensive scope of Durable Medical Equipment (DME) and Medical Supply services to Medicaid members, subject to medical necessity, appropriateness criteria and prior authorization requirements.</p> <p>DME/Medical Supply covered services are provided by approved DME providers, home IV infusion therapy suppliers, pharmacies and home health agencies in accordance with State and Federal regulations.</p>	<p>WV Medicaid Program offers a comprehensive scope of Durable Medical Equipment (DME)/Medical Supply services to Medicaid members, subject to medical necessity, appropriateness criteria and prior authorization requirements.</p>	<p><u>Customized Equipment</u> - Specific to wheelchairs and wheelchair accessories.</p> <p><u>Medical Supplies</u> - Medically necessary non-durable medical or surgical items prescribed by a practitioner that are consumable, expendable and appropriate for use in a member's home.</p> <p><u>Mobility Assistive Equipment (MAE)</u> – Items that offer assistance to members who have a physical impairment that results in a mobility deficit. MAE includes, but is not limited to, canes, crutches, walkers, manual wheelchairs, power wheelchairs, power operated vehicles and strollers.</p> <p>A complete listing is available</p>	<p>Bureau for Medical Services (State Medicaid Agency) 350 Capitol Street, Room 251 Charleston, West Virginia 25304-3709 (304) 558-1700</p> <p>www.wvdhhr.org/bms</p>

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			<p>through BMS.</p> <p>Prior Authorization requirements.</p>	
<p>Medicaid Behavioral Health Rehabilitation Services</p>	<p>Behavioral Health Rehabilitation includes medical and remedial services recommended by a physician or licensed psychologist for the purpose of reducing physical or mental disability and restoration of an individual to their most independent level.</p>	<p>Behavioral Health Rehabilitation services are available to all Medicaid members with a known or suspected behavioral health diagnosis.</p>	<p>All services are subject to a determination of medical/clinical necessity through a contracted agency by the BMS.</p> <p>The following four factors will be included as part of this determination: diagnosis; level of functioning; evidence of clinical stability; and available support system.</p>	<p>Bureau for Medical Services (State Medicaid Agency) 350 Capitol Street, Room 251 Charleston, West Virginia 25304-3709 (304) 558-1700 www.wvdhhr.org/bms</p>
<p>Medicaid Behavioral Health Clinic Services</p>	<p>Behavioral Health Clinic services include preventive, diagnostic, and therapeutic services provided on an outpatient basis under the direction of a physician. These services must be furnished by a facility that is not part of a hospital, but is organized and operated to provide outpatient medical support. Behavioral Health Clinic services must be provided at the clinic; the only exception being services provided to people experiencing homelessness.</p> <p>Oversight of this program is provided by the BMS of the DHHR.</p>	<p>Behavioral Health Clinic services are available to all Medicaid members with a known or suspected behavioral health diagnosis.</p> <p>A person is considered eligible for receiving Behavioral Health Clinic services at an organized medical facility which is not providing the person room and board or professional services on a continuous 24 hour-a-day basis.</p>	<p>All services are subject to a determination of medical/clinical necessity through a contracted agency by the BMS. The following four factors will be included as part of this determination: diagnosis; level of functioning; evidence of clinical stability; and available support system.</p>	<p>Bureau for Medical Services (State Medicaid Agency) 350 Capitol Street, Room 251 Charleston, West Virginia 25304-3709 (304) 558-1700 www.wvdhhr.org/bms</p>
DIVISION OF DEVELOPMENTAL DISABILITIES - BHHF				
<p>Family Support</p>	<p>Provides monetary support to families who have a family</p>	<p>The program is available in every county and provides</p>	<p>Funds are utilized for respite, equipment, home modifications,</p>	<p>Bureau for Behavioral Health and Health Facilities</p>

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Program	member with a developmental disability residing in the home.	<p>individual services and supports to families who have a person with a developmental disability living at home.</p> <p>Families who have a child with a developmental disability who is living at home are eligible for the program. Although family income is not a basis for eligibility, cost sharing may be required.</p>	health, clothing, utilities, transportation, and training.	<p>350 Capitol Street, Room 350 Charleston, West Virginia 25304-3702 (304) 558-0627</p> <p>Cassandra Tolliver, Family Support Coordinator</p> <p>www.wvdhhr.org/bhhf</p>
Unmet Needs Funding	Unmet Needs assists individuals who do not live with family members with needs that are not met through any other program. Unmet Needs is a last resort funding source and must fall within one of the priority areas for approval.		<p>The categories of priority are Vision, Dental, Adaptive Equipment, Speech, PT & OT, Start up funds, Medical and Other.</p> <p>The other category usually covers items under emergencies, such as loss due to fires, hotel stays, and emergency clothing supplies.</p>	<p>Bureau for Behavioral Health and Health Facilities 350 Capitol Street, Room 350 Charleston, West Virginia 25304-3702 (304) 558-0627</p> <p>Vacant, Community Supports Coordinator</p> <p>www.wvdhhr.org/bhhf</p>
DD Supports Grants	The DD Supports Grant is intended to provide supports to people while they are on the MR/DD Waiver waiting list.	<p>Target population is adults with a valid MR/DD diagnosis meeting all the following criteria: must be 18 years or older; must have graduated or formally exited public school system; must be on the MR/DD Waiver waiting list; and must live in a natural family home.</p> <p>Eligible recipients must apply for Aged and Disabled Waiver and the Personal Care services (through the Medicaid State Plan).</p>	<p>Level 1: Facility Day Habilitation Services Service coordination, direct care habilitation and therapeutic consultant services at a maximum award of \$8,950 per fiscal year per person.</p> <p><u>Level 2: Community Employment Services</u> Service coordination, direct care habilitation and therapeutic consultant services at a maximum award of \$8,950 per fiscal year per person.</p> <p><u>Level 3: Respite and/or Employment Services</u></p>	<p>Bureau for Behavioral Health and Health Facilities 350 Capitol Street, Room 350 Charleston, West Virginia 25304-3702 (304) 558-0627</p> <p>www.wvdhhr.org/bhhf</p> <p>Vacant, Community Supports Coordinator</p>

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			<p>Service coordination, direct care habilitation and therapeutic consultant services at a maximum award of \$8,950 per fiscal year per person.</p> <p><i>Levels 1 – 3 – the applicant must not be eligible for personal care or aged and disabled waiver.</i></p> <p><u>Level 4: PBS Development and Family Training</u> Service coordination, direct care habilitation and therapeutic consultant services at a maximum award of \$6,394 per fiscal year per person.</p> <p><i>Level 4 – the applicant may receive personal care and/or A/D Waiver and also must meet the requirements for crisis services under the MR/DD Waiver Program.</i></p> <p><u>Level 5: Elderly/Disabled Parents "Care Crisis"</u> Service coordination and direct care respite services at a maximum award of \$2,700 per fiscal year per person.</p> <p><i>Level 5 – the applicant may receive personal care and/or A/D Waiver and also must have caregiver(s) 65 years or older.</i></p> <p>Environmental Accessibility Adaptations: Up to \$1,000 for items that are covered under the MR/DD Waiver for this service. Applications should be made to</p>	

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			the family support program in the applicant's region.	
DD Termination Transition Grant	<p>The Termination Grant has a specific purpose to provide a level of transition off the MR/DD Waiver Program. The transition is a graduated process in two 3 month steps. The first step is a focus on Service Coordination linkage, referral and application for applicable support resources or the preparation for the following decreased step of support in the last three month period.</p> <p>The use of grant funding must promote the completion of transition and linkage to non-Waiver resources and supports and the provision of limited direct care services during the termination transition. No extensions or additional funding will be approved beyond the initial grant award. If, during the transition period, the applicant is approved for The Aged and Disabled Waiver, State Plan Personal Care and/or any other funded supports, the grant funding must be discontinued within fifteen days from the initial receipt of any other funded support services.</p>	<p>This grant proposal is targeted at the specific population of individuals who become ineligible and are terminated from the MR/DD Waiver on or after July 1, 2007.</p> <p>To access services through this grant, an applicant must have lost their allocated slot in the MR/DD Waiver (all appeals and formal judicial proceedings must be finalized at the time of award of this grant) on or after July 1, 2007. Final determination of eligibility and grant awarding will be completed by OBHS. An individual may receive a termination grant award once during their life time.</p>	<p><u>FIRST STEP (UP TO 3 MONTHS)</u></p> <ul style="list-style-type: none"> • \$2640 available for the first 3 month period • Must include a minimum 12 hours of Service Coordination to be used to apply for other possible support programs (personal care, Aged and Disabled Waiver, naturally available supports, Medley Demand monies, Adult Family Care, Foster Care, etc.) • This leaves a maximum of \$2232 for support services (which is limited to respite, adult companion or facility based day habilitation) <p><u>SECOND STEP (UP TO AN ADDITIONAL 3 MONTHS)</u></p> <ul style="list-style-type: none"> • \$1860 available, if required, for final 3 month period. Must include a minimum 6 hours of Service Coordination to assist with any outstanding application processes or staffing coordination. • This leaves \$1656 to be used for support services (which for this period will only involve respite or adult companion type services) or additional service coordination. 	<p>Bureau for Behavioral Health and Health Facilities 350 Capitol Street, Room 350 Charleston, West Virginia 25304-3702 (304) 558-0627</p> <p>www.wvdhhr.org/bhhf</p> <p>Vacant, Community Supports Coordinator</p>

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			<ul style="list-style-type: none"> All service reimbursement rates will be based upon the current Title XIX MR/DD Waiver rates. 	
MR/DD Crisis Services for Children & Adults	<p>The BHHF maintains contracts to provide technical assistance for the crisis service system. This assistance is in the form of training, consultation, project/product development, and monitoring of crisis sites.</p> <p>Crisis respite sites offer a variety of services to assist individuals, families, and providers during the time of a situational or behavioral crisis. Crisis respite is approved by the crisis respite provider and the BHHF on the basis of individual needs, and site availability. Crisis respite placements are typically approved for a 30 day period.</p> <p>MR/DD Waiver Crisis is temporary out-of-home crisis placement that is on a voluntary basis.</p>	<p><i>Who is Eligible:</i></p> <ul style="list-style-type: none"> Children or Adults with Mental Retardation and/or other Developmental Disabilities. May have a co-existing condition of Mental Illness or Substance Abuse. Must be experiencing a crisis situation as a result of behavioral, psychiatric, or environmental complications. 	<p>The BHHF has a Crisis Respite Desk Guide to assist people in accessing this service. It is located on the internet at: www.wvdhhr.org/bhhf/pdfs/MRD%20Crisis%20Respite%20Desk%20Guide.pdf</p> <p>The DD Division contracts with West Virginia University Center for Excellence in Disabilities to provide technical support to the crisis service system. Two Crisis Coordinators provide technical assistance training to providers and consultation with treatment teams and crisis respites sites. The goal of CED is to build the capacity of agencies to support individuals with developmental disabilities by promoting positive behavior support.</p> <p>The Division currently contracts with 2 children crisis respite sites for a total of 7 beds and 6 adult crisis respite sites for a total of 12 beds.</p>	<p>Bureau for Behavioral Health and Health Facilities 350 Capitol Street, Room 350 Charleston, West Virginia 25304-3702 (304) 558-0627</p> <p>www.wvdhhr.org/bhhf</p> <p>Vacant, Community Supports Coordinator</p>
COMPREHENSIVE COMMUNITY BEHAVIORAL HEALTH CENTERS				
Comprehensive Community Behavioral Health Centers	West Virginia has a system of comprehensive community behavioral health centers with statewide coverage through regional catchment areas.		Comprehensive centers provide: <ul style="list-style-type: none"> Mental Health services Substance Abuse services MR/DD Services 	Bureau for Behavioral Health and Health Facilities 350 Capitol Street, Room 350 Charleston, West Virginia 25304-3702

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	<p>The mission of a comprehensive behavioral health program may be stated in three dimensions:</p> <p>(1) to promote behavioral health and develop preventive programs for populations at risk,</p> <p>(2) to serve various disability groups through assessments, treatment and rehabilitation programs, and</p> <p>(3) to foster integrate with other services through service coordination services.</p>			<p>(304) 558-0627</p> <p>www.wvdhhr.org/bhhf</p> <p>http://www.wvdhhr.org/bhhf/pdfs/behavioraldirectory.pdf</p>

EARLY INTERVENTION PROGRAMS

<p>Birth to Three Program</p>	<p>WV Birth to Three is a statewide system of services and supports for children under age three who have a delay in their development, or may be at risk of having a delay, and their family. The DHHR, through the Bureau for Public Health and the Office of Maternal, Child and Family Health, WV Birth to Three, as the lead agency for Part C of the Individuals with Disabilities Education Act (IDEA), assures that family centered, community based services are available to all eligible children and families.</p>	<p>To be eligible for WV Birth to Three services, an infant or toddler under the age of three can either have a delay in one or more areas of their development, or be at risk of possibly having delays in the future.</p> <p>A child may have delays in one or more of the following areas:</p> <ul style="list-style-type: none"> • <u>Cognitive</u> - thinking and learning • <u>Physical</u> - moving, seeing and hearing • <u>Social/emotional</u> - feeling, coping, getting along with others • <u>Adaptive</u> - doing things for him/herself • <u>Communication</u> - understanding and communicating with others <p>A child may have risk factors</p>	<p>Offer ideas and assistance to families as they look for ways to understand and help their child's development.</p> <p>Link families to financial or other supports they might need.</p> <p>Arrange services to be provided in a family's home, a baby-sitter's house, childcare center, grandparents' house or other place in the community where the child plays, learns, and grows.</p> <p>To refer a child to the WV Birth to Three system, you may call 1-866-321-4728.</p>	<p>Birth To Three Program Office of Maternal Child and Family Health</p> <p>350 Capitol Street, Room 427 Charleston, West Virginia 25301-3712 (304) 558-3712</p> <p>Pat Moss, Director for the Office of Maternal Child and Family Health</p> <p>www.wvdhhr.org/omcfh</p> <p>Pam Roush, Director of the Birth To Three Program</p> <p>www.wvdhhr.org/birth23</p>
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PROGRAM	PROGRAM DESCRIPTION	ELIGIBILITY CRITERIA	SERVICES/CAPS	CONTACT INFORMATION
		such as: <ul style="list-style-type: none"> • A condition which is typically associated with a developmental delay such as Down Syndrome; or • A combination of biological and other risk factors. Some of these factors may include family stressors. 		
FAMILY/FOSTER CARE PROGRAMS				
Specialized Family Care Program	<p>The Specialized Family Care Program is a statewide placement and family support system designed to serve the needs of children and adults who have developmental disabilities. A Specialized Family Care home is a specially recruited and trained family who provides support in a family atmosphere for anyone with a developmental disability. Oversight of this program is provided by the BCF through contract agreements. This type of home provides twenty-four hour, day-to-day care, support, and training.</p> <p>This program is an interagency collaboration between the West Virginia Department of Health and Human Resources and the Center for Excellence in Disabilities. The Specialized Family Care Program is funded under an agreement with the West Virginia Department of Health and Human Resources, Bureau for Children and</p>	<p>The program supports eligible individuals who:</p> <ul style="list-style-type: none"> • need support, care, training, and personal attention that a family can provide; • need respite care away from his/her natural family; • is a Medley Class Member or Medley at-risk Person; • is eligible for Title XIX Waiver Services or Medicaid Personal Care Services. 	<p>Specialized Family Care Provider Family: provides 24 hour, day-to-day care, support, training, and supervision to persons with developmental disabilities; includes the individual in family and community activities; participates in program planning to best address the needs of persons with developmental disabilities; receives on-going training, respite services, and financial support; agrees to monthly monitoring and annual certification standards; and receives personal satisfaction from having an individual grow to his/her maximum potential.</p>	<p>Bureau for Children and Families 350 Capitol Street, Room 730 Charleston, West Virginia 25301-3711 (304) 558-0628</p> <p>Patricia Snyder Nisbet, Program Manager</p> <p>www.wvdhhr.org/bcf</p> <p>Center for Excellence in Disabilities at WVU 959 Hartman Run Rd. Morgantown, West Virginia 26505 (304) 293-4692 or (877) 724-8244</p> <p>www.cedwvu.org</p>

PROGRAM	PROGRAM DESCRIPTION	ELIGIBILITY CRITERIA	SERVICES/CAPS	CONTACT INFORMATION
	Families.			
Adult Family Care	<p>Adult Family Care Homes are placement settings for adults that provide support, protection, and security in a family setting. This may be an appropriate option for individuals who are no longer able to safely remain in their own home due to physical, cognitive, and/or emotional needs. Oversight of this program is provided by the BCF.</p> <p>The Adult Family Care provider is certified by the DHHR. Once certified, the provider may provide supervision and care for up to three adults.</p>	<p>In order to be eligible to receive Adult Family Care services, the individual must meet at least one of the following criteria:</p> <ul style="list-style-type: none"> • he/she must be age 65 or older; • he/she must be at least 18 years of age and have an established disability; or • he/she must be at least 18 years of age and currently receiving Adult Protective Services (APS). 	<p>All placements in these homes must be made and authorized by the BCF.</p> <p>The provider receives payment for the care provided which is based on the adult's needs and unique circumstances. This payment may be paid by the adult placed in the home, the DHHR, or a combination of these two sources.</p> <p>As of July 1, 2005, the rate of payment was increased to \$824.00 per month, per person. In August 2005, there were 286 Adult Family Care providers, and 385 people receiving Adult Family Care services.</p>	<p>Bureau for Children and Families 350 Capitol Street, Room 730 Charleston, West Virginia 25301-3711 (304) 558-0628</p> <p>www.wvdhhr.org/bcf</p>
Specialized Foster Family Care	<p>Specialized Foster Family Care providers must have a Child Placing License with the state of West Virginia. Oversight of this program is provided by the BCF.</p>	<p>Specialized Foster Care may be considered as a possible placement option for a child who:</p> <ul style="list-style-type: none"> • has moderate to severe social, developmental, behavioral, educational, and/or emotional support needs; or • has a major physical disability; or • is in need of more structure than a regular foster home, but can still benefit from an open environment where he/she can be cared for by specially trained foster parents and where appropriate community 		<p>Bureau for Children and Families 350 Capitol Street, Room 730 Charleston, West Virginia 25301-3711 (304) 558-0628</p> <p>www.wvdhhr.org/bcf</p>

PROGRAM	PROGRAM DESCRIPTION	ELIGIBILITY CRITERIA	SERVICES/CAPS	CONTACT INFORMATION
<p>Adult Emergency Shelter Care</p>	<p>Adult Emergency Shelter Care Homes are available as an emergency placement resource for individuals for whom no other alternative exists. These homes provide for an adult's immediate need for support in a supervised setting. Placement in an Emergency Shelter Care Home may be used for up to thirty days while safe, more permanent arrangements are being made.</p> <p>Providers of Adult Emergency Shelter Care are specifically selected and trained by the DHHR to accept placements on a 24-hour a day basis. They must be available for a placement in their home at any time, often on short notice.</p>	<p>resources are available.</p> <p>To be eligible to receive Adult Emergency Shelter Care Home services, the individual must meet at least one of the following criteria:</p> <ul style="list-style-type: none"> • he/she must be age 65 or older; • he/she must be at least 18 years of age and have an established disability; or • he/she must be at least 18 years of age and currently receiving Adult Protective Services (APS). 	<p>All placements in these homes must be made and authorized by the Bureau for Children and Families (BCF)</p>	<p>Bureau for Children and Families 350 Capitol Street, Room 730 Charleston, West Virginia 25301-3711 (304) 558-0628</p> <p>www.wvdhhr.org/bcf</p>
COMMUNITY MENTAL HEALTH SERVICES				
<p>Projects for Assistance in Transition from Homelessness</p>	<p>The Projects for Assistance in Transition from Homelessness (PATH) is a program funded in part by the federal Center for Mental Health Services (CMHS).</p>	<p>The PATH grant serves people experiencing homelessness who have a mental illness or co-occurring mental illness and substance abuse.</p>	<p>The Bureau provides funding to six agencies in various regions around the state.</p>	<p>Bureau for Behavioral Health and Health Facilities 350 Capitol Street, Room 350 Charleston, West Virginia 25304-3702 (304) 558-0627</p> <p>Elliott Birkhead, Director Adult Mental Health</p> <p>www.wvdhhr.org/bhhf</p>
<p>Assertive Community Treatment</p>	<p>The Division of Adult Mental Health promotes the use of Assertive Community Treatment</p>	<p>Behavioral Health Rehabilitation Services are available to all Medicaid members with a</p>	<p>This program provides highly individualized services directly to consumers. Recipients of</p>	<p>Bureau for Behavioral Health and Health Facilities 350 Capitol Street, Room 350</p>

PROGRAM	PROGRAM DESCRIPTION	ELIGIBILITY CRITERIA	SERVICES/CAPS	CONTACT INFORMATION
	<p>(ACT). ACT is an evidence-based approach for providing services to persons with a mental illness.</p> <p>ACT is reimbursed by Medicaid through Behavioral Health Rehabilitation services in West Virginia and is overseen by APS Healthcare under contract with the BMS.</p>	<p>known or suspected behavioral health diagnosis.</p>	<p>ACT services receive multidisciplinary and round-the-clock staffing like that of a psychiatric unit, but within the comfort of their own home and community.</p> <p>To have the competencies and skills to meet a client's multiple treatment, rehabilitation, and support needs, ACT team members are trained in the areas of psychiatry, social work, nursing, substance abuse, and vocational rehabilitation.</p>	<p>Charleston, West Virginia 25304-3702 (304) 558-0627</p> <p>Elliott Birkhead, Director Adult Mental Health</p> <p>www.wvdhhr.org/bhhf</p> <p>Bureau for Medical Services (State Medicaid Agency) 350 Capitol Street, Room 251 Charleston, West Virginia 25304-3709 (304) 558-1700</p> <p>www.wvdhhr.org/bms</p>
Transitional Living Homes	<p>There are currently five transitional homes located in West Virginia operated by the West Virginia Mental Health Consumers' Association (WVMHCA). These homes provide placement and transitional living opportunities to consumers.</p> <p>Housing is an integral part of recovery and is available through several programs of WVMHCA. Transitional housing (short-term) places few demands on residents and provides a connection to community and drop-in services. This helps to increase the likelihood of finding and maintaining more permanent housing.</p>	<p>WVMHCA promotes safe, affordable transitional and permanent housing for persons with psychiatric disabilities and those transitioning from homelessness and hospitalization hoping to establish residences in the community of their choice.</p>	<p>Current housing sites are located in Kanawha, Cabell, Harrison, Raleigh and Taylor counties.</p>	<p>West Virginia Mental Health Consumers' Association P.O. Box 11000 Charleston, West Virginia 25339 (304) 345-7312 (800) 598-8847</p> <p>www.wvmhca.org/WVMHCA_Website/index.htm</p>
Consumer	<p>Consumer Operated Independent Living Services</p>			<p>West Virginia Mental Health Consumers' Association</p>

PROGRAM	PROGRAM DESCRIPTION	ELIGIBILITY CRITERIA	SERVICES/CAPS	CONTACT INFORMATION
<p>Operated Independent Living Services (COILS)</p>	<p>(COILS) provide community support for persons who are transitioning from treatment back into the community, or others who may need support in daily living activities.</p> <p>COILS is operated by the West Virginia Mental Health Consumers' Association on a statewide basis and is supported by peers, mostly on a volunteer basis.</p>			<p>P.O. Box 11000 Charleston, West Virginia 25339 (304) 345-7312 (800) 598-8847</p> <p>www.wvmhca.org/WVMHCA_Website/index.htm</p>
<p>Peer Recovery Network</p>	<p>The Peer Recovery Network (PRN) of West Virginia is a network of people who have received, are receiving, or are seeking addiction-related services throughout West Virginia.</p>		<p>This program is operated by the West Virginia Mental Health Consumers' Association to provide the following non-traditional supports: peer to peer support; networking and outreach; resources to families and communities; educational opportunities for communities and organizations; and non-traditional services.</p>	<p>West Virginia Mental Health Consumers' Association P.O. Box 11000 Charleston, West Virginia 25339 (304) 345-7312 (800) 598-8847</p> <p>www.wvmhca.org/WVMHCA_Website/index.htm</p>
<p>General Support Services</p>	<p>Office of Behavioral Health Services permits providers to offer General Support services through grant agreements.</p> <p>These services are reimbursed through the use of uncompensated care funds through community behavioral health centers.</p> <p>General Supports services are activities which are needed to help a person achieve success and satisfaction in the community and/or provide support typically provided by but unavailable from family or</p>	<p>These activities are not otherwise reimbursable under other procedure codes.</p>	<p>This service supports activities that may include discussions; joining an individual during a meal or other activity; or merely being present in the individual's environment.</p>	<p>Bureau for Behavioral Health and Health Facilities 350 Capitol Street, Room 350 Charleston, West Virginia 25304-3702 (304) 558-0627</p> <p>Elliott Birkhead, Director Adult Mental Health</p> <p>www.wvdhhr.org/bhhf</p>

PROGRAM	PROGRAM DESCRIPTION	ELIGIBILITY CRITERIA	SERVICES/CAPS	CONTACT INFORMATION
	friends.			
Socialization Support – Provider Operated	<p>Office of Behavioral Health Services permits providers to offer General Support services through grant agreements.</p> <p>These services are reimbursed through the use of uncompensated care funds through community behavioral health centers.</p> <p>Socialization Support – Provider Operated activities which encourage socialization with peers and other members of the community.</p>	These activities are not otherwise reimbursable under other procedure codes.	<p>A formal or scheduled program operated by the provider daily (4-6 hours per day, 4 to 7 days per week) of socialization groups of five or more persons.</p> <p>There must be evidence in the treatment plan that the individual cannot utilize other services, including but not limited to, supported employment, competitive employment, employment training, or formal education.</p>	<p>Bureau for Behavioral Health and Health Facilities 350 Capitol Street, Room 350 Charleston, West Virginia 25304-3702 (304) 558-0627</p> <p>Elliott Birkhead, Director Adult Mental Health</p> <p>www.wvdhhr.org/bhhf</p>
Drop-in Center (Provider operated or contracted)	<p>Office of Behavioral Health Services permits providers to offer General Support services through grant agreements.</p> <p>These services are reimbursed through the use of uncompensated care funds through community behavioral health centers.</p>	These activities are not otherwise reimbursable under other procedure codes.	<p>Locations for independent socialization, operating a minimum of 4 hours per day, 4 days a week, with on-site staff to help facilitate interaction between persons using the drop-in center.</p> <p>There must be evidence in the treatment plan that the individual cannot utilize other services, including but not limited to, supported employment, competitive employment, employment training, or formal education.</p>	<p>Bureau for Behavioral Health and Health Facilities 350 Capitol Street, Room 350 Charleston, West Virginia 25304-3702 (304) 558-0627</p> <p>Elliott Birkhead, Director Adult Mental Health</p> <p>www.wvdhhr.org/bhhf</p>
Peer Support Groups	<p>Office of Behavioral Health Services permits providers to offer General Support services through grant agreements.</p> <p>These services are reimbursed through the use of</p>	Reimbursement will be provided for peer support groups in those instances that 1) the peer support group is not otherwise supported by federal or state funds; 2) there is evidence of an agreement between a peer	Groups of individuals receiving behavioral health services operated on a flexible schedule and based on the needs of individual members and the peer support group guidelines.	<p>Bureau for Behavioral Health and Health Facilities 350 Capitol Street, Room 350 Charleston, West Virginia 25304-3702 (304) 558-0627</p>

PROGRAM	PROGRAM DESCRIPTION	ELIGIBILITY CRITERIA	SERVICES/CAPS	CONTACT INFORMATION
	uncompensated care funds through community behavioral health centers.	support group and the provider for reimbursement; and 3) a record of participation is provided to enable the provider to record participation in the individual medical record.	Peer support groups will not be operated by the provider.	Elliott Birckhead, Director Adult Mental Health www.wvdhhr.org/bhhf
Supportive Residential Services	Office of Behavioral Health Services permits providers to offer General Support services through grant agreements. These services are reimbursed through the use of uncompensated care funds through community behavioral health centers. Supportive Residential services are supportive in function and purpose or to monitor behaviors to assure safety. They are not provided for the purpose of training, therapy, treatment, or supervision.	These activities are not otherwise reimbursable under other procedure codes.	Services provided in the home of a recipient of services, whether or not the home is owned or leased by the provider, for a period of time of at least 4 hours per day that are not reimbursable as basic living skills, personal care, targeted case management, crisis intervention, crisis stabilization, or any other procedure code.	Bureau for Behavioral Health and Health Facilities 350 Capitol Street, Room 350 Charleston, West Virginia 25304-3702 (304) 558-0627 Elliott Birckhead, Director Adult Mental Health www.wvdhhr.org/bhhf
OTHER DHHR PROGRAMS				
Emergency Assistance	The program is designed to provide short-term emergency financial assistance with which eligible individuals and families may obtain items or services needed to eliminate an emergency or crisis. Items of need include rent, utilities, food, household supplies, clothing, transportation and medical service.	The Emergency Assistance Program is used to assist individuals and families in meeting a financial crisis when they are without available resources.	Assistance is limited to one 30 consecutive day period during any 12 consecutive months.	Local/County DHHR Office Client Services Hotline at 1-800-642-8589 Bureau for Children and Families 350 Capitol Street, Room 730 Charleston, West Virginia 25301-3711 (304) 558-0628 www.wvdhhr.org/bcf

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<p>Food Stamp Program</p>	<p>The Food Stamp Program (FSP) is administered by the WV DHHR and governed by federal law and regulations of the US Department of Agriculture, Food Nutrition Services.</p> <p>The FSP provides monthly benefits to help eligible households buy food.</p>	<p>Eligibility to receive benefits is based on household size, income, assets and some household expenses.</p> <p>The amount of Food Stamp benefits issued to eligible persons is based on household size and countable income, after all deductions are applied. Households with an elderly or disabled person are given special consideration. In addition to the higher asset limit, there is no gross income test and more excess shelter/utility costs can be deducted.</p>	<p>The income and asset limits are determined by the federal government. The asset limit is \$2,000 for most households, but if at least one person is at least age 60 or disabled, the asset limit is \$3,000.</p> <p>Most people must pass a gross income test and then a net income test. Before total income is compared to the federal net income limits, certain deductions are applied to the income, such as: 20% earned income disregard, child care costs, excess shelter/utility costs, court-ordered child support paid out, medical expenses over \$35/mo., etc</p>	<p>Local/County DHHR Office</p> <p>Client Services Hotline at 1-800-642-8589</p> <p>Bureau for Children and Families 350 Capitol Street, Room 730 Charleston, West Virginia 25301-3711 (304) 558-0628</p> <p>www.wvdhhr.org/bcf</p>
SENIOR PROGRAMS				
<p>LIFE (Legislative Initiative for the Elderly)</p>	<p>In 1965, Congress enacted the Older Americans Act, which established the U.S. Administration on Aging and state agencies on aging (e.g., the West Virginia Bureau of Senior Services) to address the social services needs of older people. The Act authorizes seven titles that are administered by the Administration on Aging, except for the Title V Community Services Employment Program, which is administered by the U.S. Department of Labor. Over two-thirds of Older Americans Act funding supports state and community grants for multiple</p>	<p>The Older Americans Act includes many programs for individuals over 60 years of age. One of the Act's primary objectives is to secure the best possible physical and mental health that science can make available. Two primary programs that help meet this objective are nutrition—meals that meet 1/3 RDA are provided both in the home and at the senior centers—and transportation—to physicians' appointments, pharmacies, grocery stores and the senior center.</p>	<p>LIFE (Legislative Initiative for the Elderly) is a state-funded program and part of the senior center array of services. Services vary by county but are modeled after those provided by the Older Americans Act. For more information about Older Americans Act or LIFE programs, please contact the Bureau of Senior Services or your county aging provider (senior center).</p> <p>The following link provides a list of county senior centers: http://www.wvseniorservices.gov/GettingAnswers/OverviewofAgingProgramsinWestVirginia/Cou</p>	<p>Bureau of Senior Services 1900 Kanawha Boulevard, East - Building 10 (mailing address) Charleston, West Virginia 25305-0160</p> <p>(304) 558-3317</p> <p>www.wvseniorservices.gov</p>

PROGRAM	PROGRAM DESCRIPTION	ELIGIBILITY CRITERIA	SERVICES/CAPS	CONTACT INFORMATION
	social service programs.		ntyAgingProgramsSeniorCenters/CountyAgingProviders/tabid/113/Default.aspx	
Family Alzheimer's In-Home Respite (FAIR)	<p>This state-funded program provides up to sixteen hours of in-home respite per week for family caregivers of individuals with a written diagnosis of Alzheimer's disease or related dementia. In FAIR, the <i>client</i> is the <i>caregiver</i>.</p> <p>FAIR is available in all 55 West Virginia counties. A few counties also offer congregate respite services through the FAIR program.</p> <p><u>FAIR Plus</u> is a program funded through a grant received from the US Administration on Aging that will provide stipends to Alzheimer's family caregivers. Self-directed program that allows caregivers to make informed choices for themselves and their loved ones. This program is limited to Region III.</p>	<p><u>Eligibility requirements:</u></p> <ul style="list-style-type: none"> • A person receiving care must have a diagnosis of Alzheimer's disease or a related dementia • There must be an unpaid caregiver • The care must be provided in West Virginia 	<p><u>Services provided:</u> A trained worker can go into the home up to 16 hours per week to provide:</p> <ul style="list-style-type: none"> • A regular break for caregivers • Stimulation and socialization for the person with dementia. <p>Is there a charge for FAIR services? The fee for FAIR services depends upon the income for the person receiving care.</p>	<p>Bureau of Senior Services 1900 Kanawha Boulevard, East - Building 10 (mailing address) Charleston, West Virginia 25305-0160</p> <p>(304) 558-3317</p> <p>Fredericka White and Nancy Cipoletti</p> <p>www.wvseniorservices.gov</p>
Lighthouse Program	<p>The Lighthouse Programs designed to assist those seniors who have functional needs in their homes. Services are provided by a caregiver employed by a county aging provider (senior center) after an applicant for the program has been determined eligible by the provider's Registered Nurse. These services are for individuals who do not qualify</p>	<p><u>Eligibility Criteria:</u></p> <ul style="list-style-type: none"> • 60+ years of age; • Medically eligible based on a functional evaluation by the senior aging program's RN; and • Financially eligible, determined by a sliding fee schedule. 	<p><u>The LIGHTHOUSE Program provides support in four areas:</u></p> <ul style="list-style-type: none"> • <u>Personal Care:</u> Grooming, Bathing, Dressing, and Toileting • <u>Mobility:</u> Transferring In/Out of Bed and Walking • <u>Nutrition:</u> Meal Preparation, Eating, Grocery and Pharmacy Shopping • <u>Environment:</u> Light Housecleaning, 	<p>Bureau of Senior Services 1900 Kanawha Boulevard, East - Building 10 (mailing address) Charleston, West Virginia 25305-0160</p> <p>(304) 558-3317</p> <p>Libby Boggess</p> <p>www.wvseniorservices.gov</p>

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	for Medicaid in home care.		<p>Making/Changing Bed, and Laundry</p> <p><u>How many hours of service can be provided and who provides them?</u> An individual can receive up to sixty hours of LIGHTHOUSE services per month. Senior aging programs in each county employ caregivers who provide in-home assistance through the program.</p> <p><u>Is there a fee for LIGHTHOUSE services?</u> What is paid for services depends upon the eligible individual's income; the fee is determined by a sliding fee schedule.</p>	
<p>Aging & Disability Resource Centers (ADRC)</p>	<p>The West Virginia Aging & Disability Resource Centers (ADRCs) are places you and your family can visit or call to ask questions about services and supports to help you or a loved one remain at home and active in the community for as long as possible.</p> <p>At the ADRC offices you will find professionally trained staff who can answer all of your questions about resources available in your area and how to access or apply for those resources. They can assist you in easily navigating the long-term care system, which can often be</p>	<p>Available to West Virginia citizens seeking assistance in navigating the long term care system.</p>	<p>Although there is a wide-ranging list of resources available on this web site, this list is offered for informational purposes only.</p> <p>It is recommended that you contact an ADRC for more specific information and for a comprehensive assessment of your needs. The help that you receive from the ADRC will empower you to make informed choices and decisions regarding long-term care.</p>	<p>For more information, please call toll-free 1-866-WVS-ADRC (1-866-987-2372).</p> <p>The following link can be used to find the ADRC in your area: http://wvnavigate.com/Contacts/tabid/91/Default.aspx</p> <p>The ADRC Program website is located at: www.wvnavigate.com</p>

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	<p>confusing and frustrating.</p> <p>The ADRCs are state-funded and sponsored by the West Virginia Bureau of Senior Services.</p>			
OLMSTEAD PROGRAMS				
<p>Transition Navigator Program</p>	<p>The West Virginia Transition Navigator Program assists persons with transitioning from nursing facilities back to a home and community based setting. The Olmstead Office has grants with Community Access, Inc. and the Northern West Virginia Center for Independent Living to operate this program.</p>	<p>Demonstrated and documented need to support an individual to be transitioned from institutional care to community-based settings.</p> <p>Individual must have a disability as defined by the Americans with Disabilities Act.</p>	<p>Provides direct, hands-on assistance to individuals to transition from a nursing facility care back home. Participants are eligible for up to \$2,500 in transition start-up funding for one-time necessary and reasonable expenses.</p> <p><u>Transition start-up funding is available for:</u></p> <ul style="list-style-type: none"> • Security deposit for housing • Set-up fees for utilities • Moving expenses • Essential home furnishings • Home accessibility modifications and/or • Assistive technology devices <p>Applications for funding can be received by contacting the Olmstead Office.</p> <p>Start-up funding is available to individuals in all 55 counties.</p>	<p>Community Access, Inc. (304) 766-2413 Transition services provided to the following counties: Boone, Clay, Fayette, Jackson, Kanawha, Lincoln, Mason, Putnam, Raleigh, and Roane.</p> <p>Information and referral provided to the following counties: Cabell, Calhoun, Greenbrier, Logan, McDowell, Mercer, Mingo, Monroe, Nicholas, Summers, Wayne, Wirt, Wood, and Wyoming.</p> <p>Northern WV Center for Independent Living (304) 296-6091 or (800) 834-6408 Transition services provided to the following counties: Barbour, Braxton, Gilmer, Harrison, Lewis, Marion, Monongalia, Preston, Randolph, Taylor, Tucker, and Upshur.</p> <p>Information and referral provided to the following counties: Berkeley, Brooke, Doddridge,</p>

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				<p>Grant, Hampshire, Hancock, Hardy, Jefferson, Marshall, Mineral, Morgan, Ohio, Pendleton, Pleasants, Pocahontas, Ritchie, Tyler, Webster, and Wetzel.</p> <p>Office of the Ombudsman for Behavioral Health Olmstead Office (304) 558-2159 or (866)761-4328</p>
<p>Olmstead Information, Referral & Assistance Program</p>	<p>The Olmstead Office provides information, referral, and assistance services to West Virginia citizens concerning Olmstead-related issues.</p>	<p>Anyone can contact the Olmstead Office for help with Information and Referral services.</p> <p>Assistance or Olmstead-related complaints can be filed by anyone or their authorized representative.</p>	<p>Information about the Olmstead decision, WV Olmstead activities, community-based supports, community-based providers, and advocacy services.</p> <p>Referral to obtain community-based supports and providers, and advocacy services.</p> <p>Assistance in resolving individual or systemic Olmstead-related complaints or issues.</p>	<p>Office of the Ombudsman for Behavioral Health Olmstead Office State Capitol Complex Building 6, Room 850 Charleston, West Virginia 25305</p> <p>(304) 558-2159 or (866)761-4328</p> <p>Tina Maher, Olmstead Coordinator</p> <p>www.wvdhhr.org/bhhf/olmstead/default.htm</p>
AMERICAN WITH DISABILITIES ACT				
<p>State ADA Coordinator</p>	<p>Ensure state of West Virginia programs and facilities are accessible to persons with disabilities.</p>	<p>Any citizen of West Virginia may contact the State ADA Coordinator for information and assistance.</p>	<p>The State ADA Coordinator provides a formal complaint process to establish clear and uniform guidelines in accordance with the Americans with Disabilities Act's requirement to provide a procedure for individuals wishing to file a Complaint alleging discrimination on the</p>	<p>State ADA Coordinator Building 1, Room 127E Charleston, WV 25305 304-558-1783 (Voice) 304-558-2999 (FAX) ADACoordinator@wv.gov</p> <p>Website: http://www.state.wv.us/admin/ada/index.cfm</p>

PROGRAM	PROGRAM DESCRIPTION	ELIGIBILITY CRITERIA	SERVICES/CAPS	CONTACT INFORMATION
			basis of disability in the provision of services, activities, programs, or benefits by the state of West Virginia.	Penney Hall, State ADA Coordinator
INDEPENDENT LIVING SERVICES & PROGRAMS				
Ron Yost Personal Assistance Program (RYPAS)	<p>Legislation creating the RYPAS Act created a consumer-controlled program to enable people with severe disabilities to live in their own homes and communities.</p> <p>The West Virginia Statewide Independent Living Council and a seven member consumer controlled board manage the program.</p>	<p><u>You may receive services if you:</u></p> <ul style="list-style-type: none"> • have a severe disability that affects one or more major life activity • you will always have your disability, or it will last for at least 12 months you need assistance to take care of the essential tasks of daily living • you are not currently receiving personal assistance services through any Medicaid program • you or a designee can meet your responsibilities as an employer you or a designee can manage your own financial and legal affairs • you meet the income guidelines for adjusted annual income 	<p>The RYPAS program provides resources for individuals with severe disabilities to hire a personal assistant to help them perform essential daily living tasks.</p> <p>Must be denied eligibility for Medicaid personal care and the A/D Waiver.</p>	<p>WV Statewide Independent Living Council P.O. Box 625 Institute, West Virginia 25112-0625</p> <p>(304) 766-4624 or (800) 642-8207</p> <p>Ann McDaniel, Executive Director</p> <p>www.wvsilc.org</p>
Centers for Independent Living (CIL)	The West Virginia has four (4) federally funded Centers for Independent Living (CIL).	Any individual with a significant disability, as defined in 34 CFR 364.4(b), is eligible for IL services under the SILS and CIL programs authorized under chapter 1 of title VII of the Act. Any individual may seek information about IL services under these programs and request referral to other services and programs for individuals with significant disabilities, as appropriate. The determination of an individual's eligibility for IL	<p>Core Services of a Center for Independent Living:</p> <p><u>Advocacy:</u> Through training and leadership development, MTSTCIL can assist you in learning how to become a self-advocate.</p> <p><u>Skills Development:</u> Training to help you make the most of your abilities and increase your self-reliance and self-confidence.</p>	<p>Northern WV CIL 601-3 East Brockway Avenue Suite A-B Morgantown WV 26508 Jan Derry, Executive Director (800) 834-6408</p> <p>Appalachian CIL Elk Office Center, Suite C 4710 Chimney Drive Charleston West Virginia 25302-4804 Larry Paxton, Executive Director (800) 642-3003</p>

PROGRAM	PROGRAM DESCRIPTION	ELIGIBILITY CRITERIA	SERVICES/CAPS	CONTACT INFORMATION
		<p>services under the SILS and CIL programs meets the requirements of 34 CFR 364.51.</p>	<p><i>Peer Support:</i> Peer mentors help others with a similar disability promote personal growth by sharing their own experiences and explaining how they have coped with the "ups and downs" of having a disability.</p> <p><i>Information and Referral:</i> Information on a wide range of disability-related topics, services and products.</p>	<p>Mountain State CIL 821 Fourth Avenue Huntington, West Virginia 25701 Anne Weeks, Executive Director 304-525-3324</p> <p>Mountain State CIL 329 Prince Street Beckley, West Virginia 25801 Kevin Maynus (304) 255-0122</p> <p>http://mtstcil.org</p>
<p>Community Living Services Program (CLSP)</p>	<p>CLSP assists individuals with disabilities to function more independently in their homes and communities.</p> <p>The Centers for Independent Living (CIL) manage this program. Three CILs operate in WV: the Northern WV CIL, the Appalachian CIL, and the Mountain State CIL.</p>	<p>Any individual with a significant disability.</p>	<p>State and federal funding from this program provide independent living services such as:</p> <ul style="list-style-type: none"> • home modifications • assistive devices and equipment • communication services • vehicle modifications • durable medical equipment 	<p>Northern WV CIL 601-3 East Brockway Avenue Suite A-B Morgantown WV 26508 Jan Derry, Executive Director (800) 834-6408</p> <p>Appalachian CIL Elk Office Center, Suite C 4710 Chimney Drive Charleston West Virginia 25302-4804 Larry Paxton, Executive Director (800) 642-3003</p> <p>Mountain State CIL 821 Fourth Avenue Huntington, West Virginia 25701 Anne Weeks, Executive Director 304-525-3324</p> <p>Mountain State CIL 329 Prince Street Beckley, West Virginia 25801 Kevin Maynus (304) 255-0122</p>

PROGRAM	PROGRAM DESCRIPTION	ELIGIBILITY CRITERIA	SERVICES/CAPS	CONTACT INFORMATION
TRAUMATIC BRAIN INJURY ASSISTANCE				
Funds for YOU	<p>Funds for YOU is available for individuals with traumatic brain injury (TBI) to promote increased independence.</p> <p>The program is administered by the Bureau for Behavioral Health and Health Facilities and the Traumatic Brain and Spinal Cord Injury Rehabilitation Fund Board establishes priorities and criteria for disbursement of funds.</p>	<p>Funds for YOU is available for individuals with traumatic brain injury (TBI) to promote increased independence.</p>	<p>Funds for YOU may be available for purchasing: durable medical equipment; assistive technology; therapies; medical/dental services and supplies; case management; family support services; attendant care; and home accessibility modifications.</p> <p>Funds for YOU may be available for up to \$2,000 per person per year.</p>	<p>Center for Excellence in Disabilities at WVU P.O. Box 6870 Morgantown, West Virginia 26505-9927</p> <p>(304) 293-4692 or (877) 724-8244</p> <p>www.cedwvu.org</p>
ASSISTIVE TECHNOLOGY				
WV Assistive Technology System (WVATS)	<p>WVATS provides awareness of and accessibility to assistive technology (AT).</p>		<p>Services provided through the WVATS Regional Resource Centers lending libraries, toll-free information hotlines, and the ability for free demonstrations of AT devices.</p>	<p>Center for Excellence in Disabilities at WVU 959 Hartman Run Rd. Morgantown, West Virginia 26505</p> <p>(304) 293-4692 or (877) 724-8244</p> <p>www.cedwvu.org</p>
WV Technology-Related Assistance Revolving Loan Fund	<p>Commonly referred to as the Revolving Loan Fund, is a statewide loan program for qualified West Virginia residents with disabilities to purchase assistive technology devices or services. Applicants submit a written application and \$20 nonrefundable fee to the Board.</p>	<p>A Revolving Loan Fund applicant must be an individual with a disability or his or her representative who demonstrates that the loan will assist one or more persons with disabilities to improve independence, productivity or participation in the community.</p>	<p>The West Virginia Legislature set aside \$100,000 for loans ranging from \$500 to \$5000 for 90% of the cost of the device or service. Loans can be approved for payments to last as long as five years.</p>	<p>Division of Rehabilitation Services P.O. Box 50890 Charleston, West Virginia 25305-0890</p> <p>(304) 766-4920</p> <p>www.wvdrs.org</p>

DISABILITY & ADVOCACY ORGANIZATIONS

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PROGRAM	PROGRAM DESCRIPTION	CONTACT INFORMATION
<p>EMS-TSN Hartley & Medley Advocates</p>	<p>Statewide advocacy agency serving people with developmental disabilities for Medley and Hartley class members.</p> <p>Hartley class membership is defined as any individual who meets one or more of the following criteria: 1) an individual with a diagnosis of mental illness, substance abuse, or developmental disability who received treatment in a state-operated facility; 2) an individual who meets the BHHF diagnostic and functional criteria for targeted case management, clinic or rehabilitations services as of January 1, 1998; and/or 3) an individual in crisis, for whom diagnosis is not known, until such a diagnosis can be made.</p> <p>Medley class membership is defined as all persons with mental retardation under the age of 23 and who receive services in a state-operated institution as a result of the state's failure to provide services.</p>	<p>EMS-TSN 4921 Elk River Road Elkview, West Virginia 25071</p> <p>(304) 965-7516</p> <p>Libby Collins, Program Director</p>
<p>Legal Aid of West Virginia Behavioral Health Advocacy Project</p>	<p>Legal Aid of West Virginia's Behavioral Health Advocacy Project advocates for West Virginians who face challenges brought about by behavioral and mental health disorders. The Advocacy Project holds firm the belief that an individual who requires behavioral health services may lead a life that is dignified, productive and enjoyable, especially when appropriate supports are in place.</p>	<p>Legal Aid of WV 922 Quarrier Street, 4th Floor Charleston, West Virginia 25301</p> <p>(304) 343-4481 or (800) 834-0598</p> <p>Bill Albert, Program Director</p> <p>http://www.lawv.net/Home/PublicWeb</p>
<p>Legal Aid of West Virginia Long Term Care Ombudsman Program</p>	<p>The Long Term Care Ombudsman Program helps the residents of long-term care facilities, including nursing homes, long-term care units of hospitals, personal care homes, residential board and care homes, residential care communities, registered unlicensed homes, adult family care homes, and "assisted living" facilities. These residents are often among West Virginia's most isolated and vulnerable citizens.</p> <p>The Ombudsman Program also helps those in the general community who need information or assistance regarding long-term care issues. Understanding long-term care options available to one who may need such services is not easy. Whether it is choosing an appropriate quality long-term care home, determining how to pay for such services, or understanding how to initiate the process of getting into a home, many residents and their families call the Ombudsman Program for guidance and information.</p>	<p>Legal Aid of WV 922 Quarrier Street, 4th Floor Charleston, West Virginia 25301</p> <p>(304) 343-4481 or (800) 834-0598</p> <p>Roy Herzbach, Long Term Care Ombudsman</p> <p>http://www.lawv.net/Home/PublicWeb</p>
<p>Office of the</p>	<p>The Office was established in 2002 for the purpose of assisting citizens of West Virginia in</p>	<p>Office of the Ombudsman for</p>

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<p>Ombudsman for Behavioral Health</p>	<p>resolving complaints/disputes they have regarding behavioral health care. This office is also following the unresolved issues in E.H., et al., v. Khan Matin, et al. (Hartley).</p> <p>The Office is an intermediary for citizens in West Virginia who are experiencing difficulties with behavioral health services.</p>	<p>Behavioral Health State Capitol Complex Building 6, Room 850 Charleston, West Virginia 25305 (304) 558-2159 or (866) 761-4628</p> <p>David G. Sudbeck, Ombudsman</p> <p>www.wvdhhr.org/bhhf/ombudsman.asp</p>
<p>West Virginia Advocates</p>	<p>West Virginia Advocates, Inc. (WVA) is mandated by the Federal Government to advocate for and protect the legal rights of West Virginians with disabilities. WVA is a private, nonprofit agency. Our services are confidential and free of charge.</p> <p><i>Protection and Advocacy for Persons with Developmental Disabilities (PADD)</i> program was created in 1975, to pursue legal, administrative and other remedies on behalf of people with developmental disabilities.</p> <p><i>Client Assistance Program (CAP)</i> was mandated in 1984, to provide advocacy to individuals seeking services under the federal Rehabilitation Act (such as services from the West Virginia Division of Rehabilitation Services, Centers for Independent Living, supported employment programs and sheltered workshops).</p> <p><i>Protection and Advocacy for Individuals with Mental Illness (PAIMI)</i> was created in 1986, to provide advocacy services and conduct abuse and neglect investigations on behalf of people with mental illness who live in or have recently left institutions</p> <p><i>Protection and Advocacy of Individual Rights (PAIR)</i> was established in 1993, to provide advocacy services to people with disabilities who do not qualify for services under other programs, and focusing on enforcement of federal and state laws requiring access to public accommodations</p> <p><i>Protection and Advocacy for Assistive Technology (PAAT)</i> was created in 1994, to enable individuals with disabilities to gain access to technology devices and assistive technology services.</p> <p><i>Protection and Advocacy for Beneficiaries of Social Security (PABSS)</i> was formed in 2001, to help individuals who receive Social Security (SSI) and Disability Insurance Social Security (SSDI) Benefits break down the barriers to employment. Barriers to employment include discrimination; health related issues; the need for assistive technology; accommodation at the</p>	<p>WV Advocates Litton Building, 4th Floor 1207 Quarrier Street Charleston, West Virginia 25301 (304) 346-0847 or (800) 950-5250</p> <p>Clarice Hausch, Executive Director</p> <p>http://www.wvadvocates.org/</p>

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PROGRAM	PROGRAM DESCRIPTION	CONTACT INFORMATION
	<p>work place; or transportation issues.</p> <p><i>Protection and Advocacy for the Help America Vote Act (PAVA)</i> was established in 2003 to help ensure that individuals with disabilities can fully participate in the electoral process, including being able to register to vote, cast a vote, and to access polling facilities. The Agency works closely with other voting and civil rights organizations in education, outreach and monitoring activities.</p> <p><i>Protection and Advocacy for Traumatic Brain Injury (PATBI)</i> was enacted in 2000 to provide legal advocacy for persons with Traumatic Brain Injury (TBI). PATBI works with individuals with TBI, their families and other stakeholders to ensure that needed services are available throughout the state of West Virginia and to help develop their self-advocacy skills.</p>	
<p>West Virginia Developmental Disabilities Council</p>	<p>The West Virginia Developmental Disabilities Council was founded to assure that West Virginia citizens with developmental disabilities receive the services, supports, and other forms of assistance they need to exercise self-determination and achieve independence, productivity, integration and inclusion in the community.</p> <p>The WV Developmental Disabilities Council is a 32 member organization that was established by an Executive Order of the Governor on March 6, 1972. The Council is authorized and funded by the Federal Developmental Disabilities Assistance and Bill of Rights Act (P.L. 106-402). It is administratively supported by the WV Department of Health and Human Resources.</p>	<p>West Virginia Developmental Disabilities Council 110 Stockton Street Charleston, West Virginia 25312 (304) 558-0416</p> <p>Steve Wiseman, Executive Director</p> <p>www.wvddc.org</p>
<p>WV Mental Health Consumers' Association</p>	<p>WVMHCA is a non-profit corporation organized under the laws of the state of West Virginia for the purpose of promoting the rights, representation, respect and responsibility for consumers of mental health services.</p> <p>WVMHCA believes that all people have the right to adequate housing, food, clothing, education, health care and employment. These rights must be guaranteed to all human beings irrespective of race, class, color, gender, sexual identity, age, religion, creed, national origin, or disability.</p> <p>WVMHCA believes that we must act justly on behalf of people that have, or have had a mental or emotional illness.</p> <p>Individual Services: face to face services/intervention; assessment; planning; linking; education; transportation; crisis management; advocacy; connecting w/consumers; empowerment; monitoring; employment skills development; skill teaching; warm line (telephone); employment opportunities</p>	<p>West Virginia Mental Health Consumers' Association P.O. Box 11000 Charleston, West Virginia 25339 (304) 345-7312 (800) 598-8847</p> <p>www.wvmhca.org/WVMHCA_Website/index.htm</p>

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PROGRAM	PROGRAM DESCRIPTION	CONTACT INFORMATION
	<p>Specific Projects: Consumer Organization and Networking Technical Assistance Center (Contac), Peer Transitions (Housing), Peer Recovery Network (PRN), Recovery Education Center (REC), Supports Toward Employing Peer Specialists (STEPS), Consumer Voice, Resource and Drop-In Centers, Assessing Readiness for Environmental Change, Consumer Operated Independent Living Services (COILS), WV Leadership Academy, Wellness Action Plan (WRAP), Peer Transportation Services (PTS), Emotional Support Service Animals Project (ESSA).</p>	
<p>West Virginia Senior Legal Aid</p>	<p>West Virginia Senior Legal Aid provides free civil legal services and counsel to senior West Virginians age 60 or older, with a focus on economically or socially disadvantaged, disabled, and rural seniors.</p>	<p>West Virginia Senior Legal Aid 235 High Street #519 Morgantown, West Virginia 26505</p> <p>Phone: (800) 239-8819 or (304) 296-0082 Fax: (304) 296-2746</p> <p>Website: www.seniorlegalaid.org</p>
<p>West Virginia Statewide Independent Living Council</p>	<p>The WV Statewide Independent Living Council was established under the 1992 amendments of the Rehabilitation Act of 1973. Council members are appointed by the Governor and include representatives from the centers for independent living, the West Virginia Division of Rehabilitation Services (WVDRS), and other state agencies that provide services for individuals with disabilities. The Council consists of twenty-four voting members and five ex-officio, non-voting members. A majority of the voting members are individuals with disabilities who are not employed by a center for independent living employees or a state agency. This means that the council is consumer controlled and directed, in keeping with the independent living philosophy.</p> <p>The independent living philosophy is one of consumer control, peer support, self-help, self-determination, equal access, and individual and systems advocacy in order to maximize the leadership, empowerment, independence, and productivity of individuals with disabilities, and the integration and full inclusion of individuals with disabilities into the mainstream of society.</p>	<p>WV SILC P.O. Box 625 Institute, West Virginia 25112</p> <p>(304) 766-4624 or 1-800-642-8207 ext. 4624</p> <p>Ann McDaniel, Executive Director</p> <p>www.wvsilc.org</p>

FOR MORE INFORMATION ABOUT THIS GUIDE CONTACT:

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